**Aetna Member Website – Navigating & Utilizing Aetna Mobile Applications - Find Care Topics**

[Mobile Find Care Overview](#_Toc195180782)

**Description:** The purpose of this document is to provide basic information about the Find Care feature in the Aetna Mobile Application. This feature provides users with access to a comprehensive database of providers, facilities, specialties, procedures, pharmacies, and medications. This allows our members to find the specific information they need, such as contact details, addresses, specialties, and participating status.

**Notes:**

* The examples in this document are specific to iOS iPhone. The Android navigation experience is the same.

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| **Mobile Find Care Overview** |

Members can access the **Find Care feature** in themobile app by following these steps:

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| **Step** | **Action** |
| **1** | To access the **Find Care feature**, the member will tap the **Find Care option** from the **bottom** **navigation bar**.   * When they select **Find Care**, the **Find Care search pag**e will display.   **Result:**    **On the Find Care search page, members can**:   * Perform a **free form search** by keying a provider/facility name, specialty, procedure, pharmacy, or medication name. * Refer to the **Popular Searches section** where they can browse and conduct a search using pre-defined common provider or service types. * Tap a **Shortcut** to locate a variety of care options, providers, facilities, procedures, and more. **Note: Shortcut options will vary by line of business and plan, but members can tap any of these options to conduct a search**. |

Examples of the various **Find Care features** in themobile app:

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| **Feature Name** | **Description** |
| **Free Form Search** | Members can use the Free Form Search to key in a specific provider or facility name, specialty, procedure, pharmacy, or medication.    **Note:** Type ahead functionality allows results to display in real time as the criteria is keyed. |
| **Popular Searches** | **Popular Search buttons** provide easy search options for common provider and service types. Members can simply **swipe left** to view all popular search options. When they locate the specific type of search they'd like to conduct, they'll tap it. |
| **Shortcut Search** | The **Shortcuts** provide efficient search capabilities for specific services or providers. |

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